



Summer 2020

SonderMind

Position Title: Startup Ninja Intern

City: Denver, CO

Paid Position: Yes

Deadline to Apply: January 30, 2020

SonderMind is redesigning mental healthcare to become more accessible, approachable and utilized. Our goal is to disrupt the current system to better support both sides of the market. We're working to create a better experience for individuals seeking help that aligns with their needs, and to support mental health therapists in creating and maintaining a thriving private practice. SonderMind was recently voted the #1 Best Place to Work by the Denver Business Journal and we are growing rapidly. <http://bizj.us/1px5hy>. If you enjoy a challenge and being part of a mission with big aspirations, SonderMind may be the place for you.

About this Role

SonderMind is seeking two talented business-focused interns for Summer 2020 as one of our **Startup Ninjas**. You're probably thinking, what the heck is that?! Basically, we define this role as someone who is willing and able to work on a variety of different projects and initiatives, everything from product strategy, pricing, growth, data entry, etc. We want and expect our interns may use this experience to identify a full-time opportunity within the company upon graduation as we continue to scale and grow nationally.

Timeline

Phone interviews will begin Late January-Early February

Offers will be made late February-early March

Internships will take place May 26 - July 31

Gotta Have This

- Excellent attention to detail and very advanced written and verbal communication skills
- Extremely strong work ethic and internal motivation
- Scrupulousness and the ability to solve problems with limited direction and information
- Not afraid to fail, can view mistakes as an opportunity to grow and learn



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Example Responsibilities and Tasks (this is meant to provide a view of the breadth of activities)

- Answering incoming customer calls or making outbound calls, both from prospective therapists and consumers/patients
- Software product testing and quality assurance
- Market research and analysis
- Copywriting, marketing design and growth-related activities
- Data entry and analysis of product utilization data, net promoter score analysis
- Company infrastructure including operations, finance, events, and culture building
- Customer success and support activities, including responding to emails and support tickets

Benefits

- **Experience and Career Growth.** You will be part of the core team as the company enters a major growth phase. We always look to promote first from within and everyone on the team is taking on multiple roles. We don't know how to say "that isn't my job."
- **Startup Environment.** From our location directly across from Union Station, to unlimited coffee and healthy snacks, to a 2019 Best Place to Work office culture, things are changing and improving EVERY SINGLE DAY.

Please address cover letter to:

Victoria Soler

SonderMind

(no address will be provided at this time, so please use this as it's written)

Important: Applications are reviewed on rolling basis and hiring can occur once the right candidate is found, so apply as soon as you know you want to pursue this opportunity. Upload your cover letter and resume through your schools career portal to apply to this CLIMB Internship.

SonderMind Inc. is an equal opportunity employer. Our headquarter offices are located in Denver's busy LoDo area.



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